

## ABSTRACT:

A telecommunication system comprising a telephone switch, a telephone, a web server and a browser allows the user to control the interaction between the telephone and the telephone switch by interacting with a web page. The web page is provided by the web server based on information obtained from the control application and is based on the 5 operation and features of the telephone switch. The web server provides the control information to the telephone switch through a control application.

This allows the communication system to use regular telephone without any features while giving the user access to features through a standard, telephone switch independent user interface in the form of a web page displayed by the browser.

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Fig. 1

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